

Safer door to door

What you should do



1

Before your trip

- **Stay home if you're not feeling well**, have had contact with a confirmed or suspected COVID-19 case, or recently travelled outside Canada.
- **Bring a mask or alternative with you on your trip.**
 - All customers and employees are required to wear a mask that covers your nose and mouth while taking transit and inside both shelters and stations.
- **Use hand sanitizer** when you enter the bus or station and when you transfer. Hand sanitizer dispensers are located at every Line 1 station and most Transitway stations.



2

On a bus

- **Board at the front of the bus** and exit at the back of the bus. If you are riding in the Cooperative Seating area, you may continue to exit by the front doors.
 - **You can also board at the back** on articulated and double-decker buses, and any bus inside a fare-paid zone.
- **Pay your fare** at the front of the bus. Drop cash into the fare box or tap your Presto or other smart card to pay your fare touch-free.
- **Speak with the Operator** through a soft plastic shield protecting the Operator area if you have any questions.



3 On the O-Train

- **Board at any door.** Bicycles may resume boarding at the first door of the train. Be sure to spread out and use all the space along the platform.
- **Stand at the markings on the floor** to help keep a safer distance from other riders.
- **Wait for other riders to exit the train** before you board the train.



Remember if you are sitting in a Cooperative seat but don't need to be, please offer your place to someone who needs it.



4 At your destination

- **Use hand sanitizer** before you exit the station.
- **Wash your hands** thoroughly when you reach your destination.
- **Dispose of single-use face masks in a garbage bin.** Please do not discard used masks or other PPE on the vehicle or on the ground.

